



# **Activities Mass Update**

## **For Dynamics CRM 2013**



Installation Guide

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## ***What's In This Manual***

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This manual provides guidelines for installing and configuring the Activities Mass Update add-on for Microsoft Dynamics CRM 2013. It specifies system requirements, contains step-by-step installation guide, gives tips on troubleshooting and describes post installation configuration procedures.

The manual is divided into the following sections:

➤ **Introduction**

In this chapter you can find basic information about Activities Mass Update, its licensing and compatibility with Dynamics CRM.

➤ **Installation**

In this chapter you can find information about system requirements, how to install and uninstall Activities Mass Update on your Microsoft Dynamics CRM server. It also contains information about post installation configuration procedures.

## **Introduction**

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This section contains a list of the supported databases and operating environments for Activities Mass Update module, as well as the recommended system requirements for servers and client computers.

### **Activities Mass Update Overview**

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Activities Mass Update is a Dynamics CRM add-on that allows you to close several activities at the same time or changed existing Status Reason for previously closed activities. Out of the Box Dynamics CRM functionality allows only to close one activity on a time.

### **Product Licensing**

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This product is licensed per user. This means that you should buy as many licenses as number of users who you want to use this product. Each license will have to be associated with a user account (if you buy fewer licenses than you have active users in your CRM organization). If you need more licenses you can always buy any number of additional licenses at any time.

### **Evaluation Licenses**

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You can request a 14 day evaluation license that will allow testing our product on your production company. Visit our web site at <https://www.dynamics-pros.com/evaluation-license-request/> and fill a "Request Evaluation Licenses". You will need to provide your CRM organization name in order to receive a valid registration key by email.

### **Compatibility**

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Activities Mass Update is compatible with Microsoft Dynamics CRM version 2013, and all installation types (on-premises live, etc).

## ***Installation Instruction***

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In this chapter you can find information about system requirements, how to install and uninstall Activities Mass Update on your Microsoft Dynamics CRM server. It also contains information about post installation configuration procedures.

### **System Requirements**

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This chapter contains a list of the supported databases and operating systems, as well as components that must be installed on a server before you can start Activities Mass Update installation process.

➤ **Supported client operating systems**

Windows 8 (64-bit and 32-bit versions)

Windows 7 (64-bit and 32-bit versions)

Windows Vista SP2 (6-bit and 32-bit versions)

➤ **Supported browsers\***

Internet Explorer 10 (Windows)

Internet Explorer 9 (Windows)

Internet Explorer 8 (Windows)

Latest version of Chrome (Windows)

Latest version of Firefox (Windows)

Latest version of Safari (Mac OSX)

*\*) Make sure you that have disabled popup blocker in your browser for the CRM domain (please refer to your browser documentation).*

➤ **Required components**

Silverlight 5.0 (it should install automatically, but can be also installed manually from <http://www.microsoft.com/getsilverlight>).

## Installation

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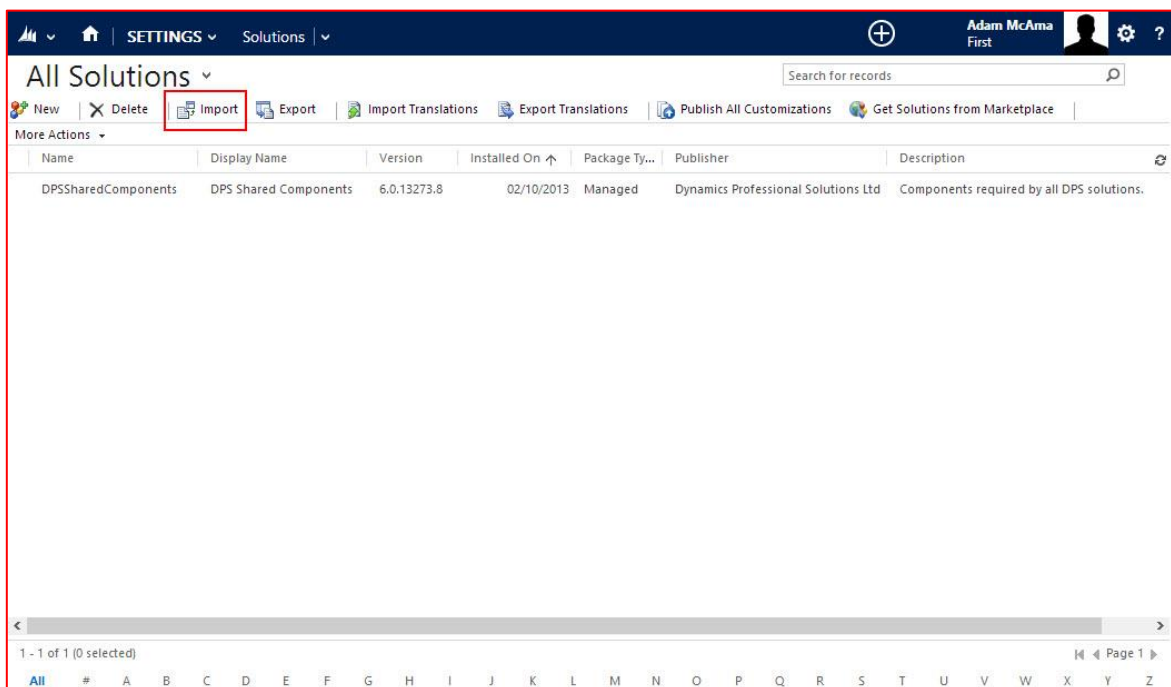
To use Activities Mass Update no client or server side installation is needed. Product is packaged as managed solution so you only need to import two compressed (zip) files into your Dynamics CRM deployment. You must have administrator privileges in the Dynamics CRM in order to install this solution.

### 1. Obtain required files

- a. Go to <http://downloads.dynamics-pros.com>
- b. Click on “Download trial versions of our products link” (login will be required) and download the latest version of the Activities Mass Update 2013 (ActivitiesMassUpdate\_2013.zip).
- c. Unzip ActivitiesMassUpdate\_2013.zip. It contains two more zip files (these are the files that you will be importing into Dynamics CRM 2013):
  - i. Shared\_6.0.xxxx.x.zip (import first)
  - ii. ActivitiesMassUpdate\_6.0.xxxxx.x.zip (import second)

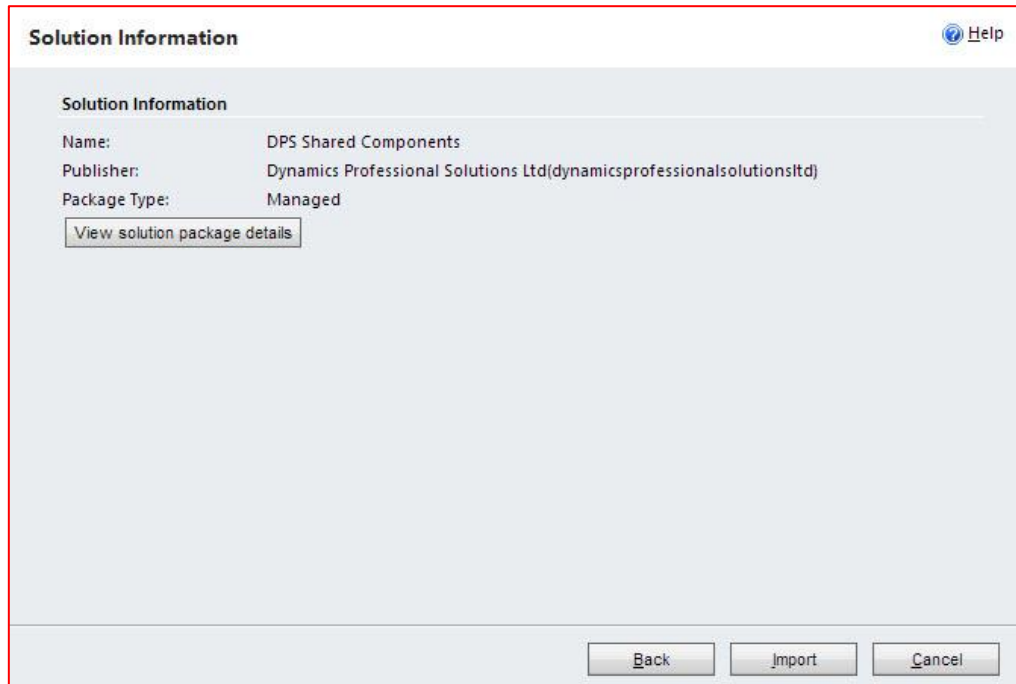
### 2. Import managed solution

- a. Login to your Dynamics CRM and go to Solutions in the Settings Area. Click “Import” option in the toolbar.

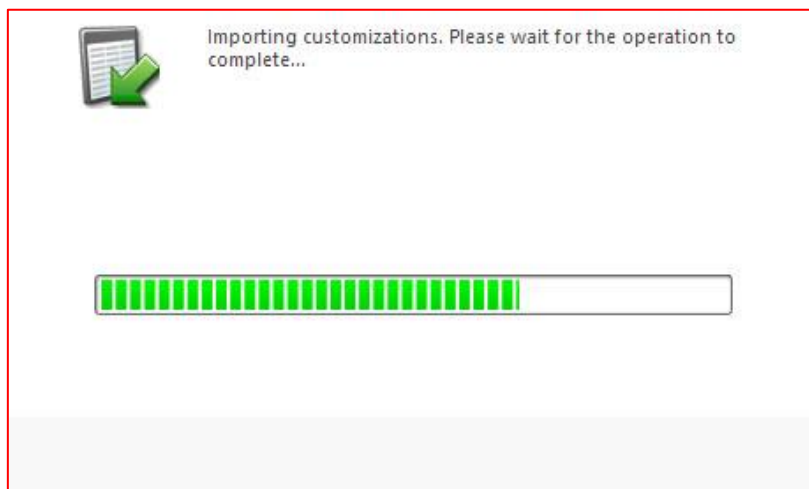




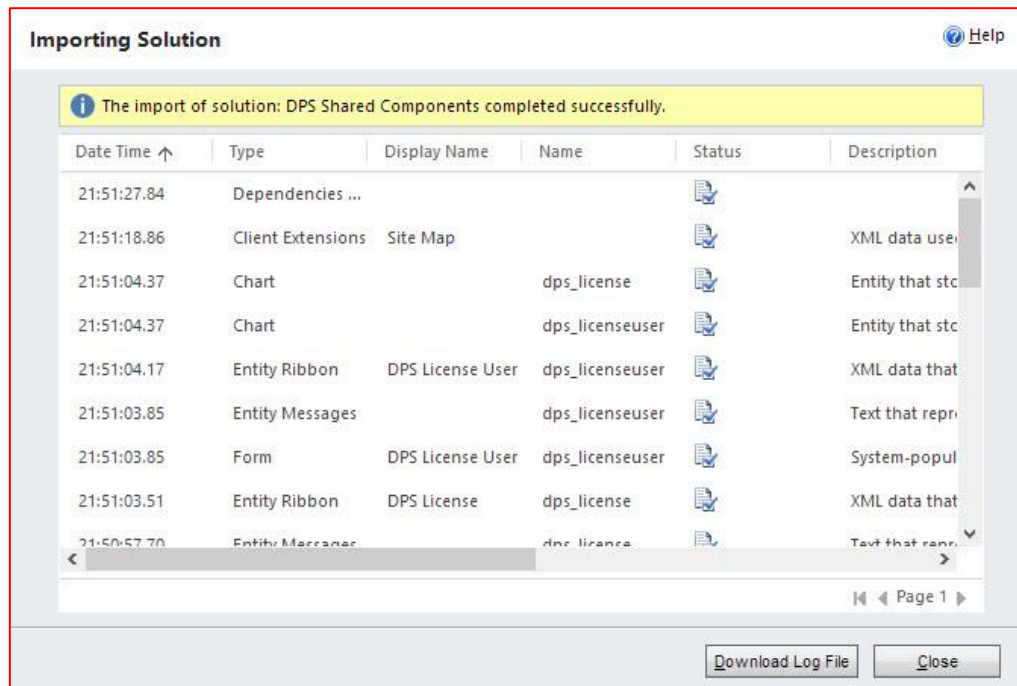
- b. In the Select Solution Package screen select the **Shared\_6.0.xxxx.x.zip** file you have downloaded in the previous step. Click “Next”.



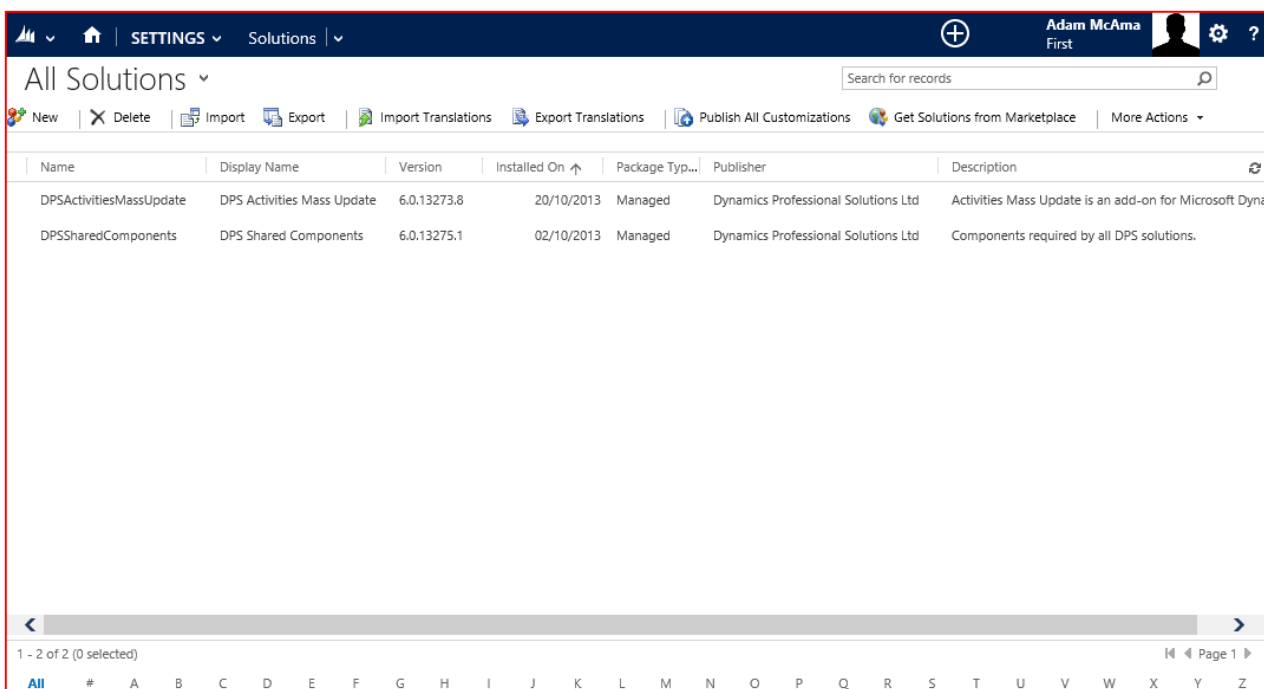
- c. Importing Solution screen will open and progress can be monitored. It may take some time to complete the import.



- d. When system finishes review that process was completed successfully. At this point you can also download a log file.



- e. Repeat above steps and import **ActivitiesMassUpdate\_6.0.xxxxx.x.zip** file.
- f. After that step you should have two managed solutions from Dynamics Professional Solutions Ltd publisher.

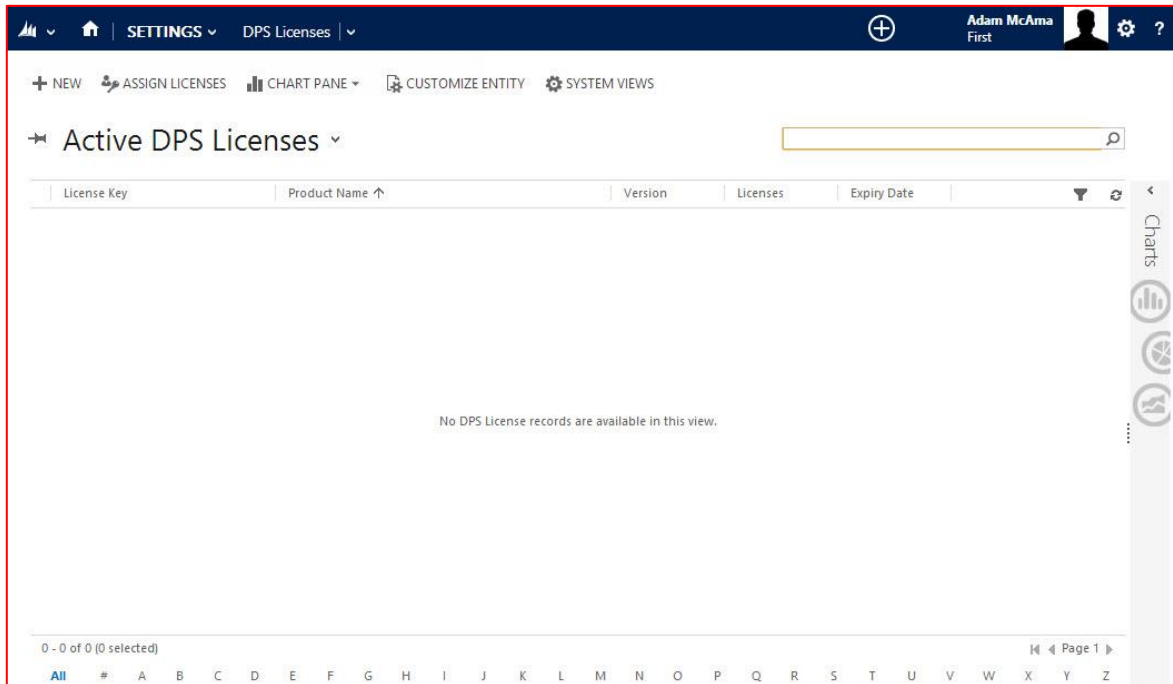


## Post Installation Configuration

If you have purchased Activities Mass Update product follow below steps to register your product. Follow the same steps to evaluate our product.

### 1. Login to Dynamics CRM and access Settings Area.

Select DPS Licenses option from the Extensions section.



### 2. Select New from Command Bar to add Dynamics Professional License.

In the Add License screen verify that your Organization Name is displayed correctly and enter the license key that was emailed to you.

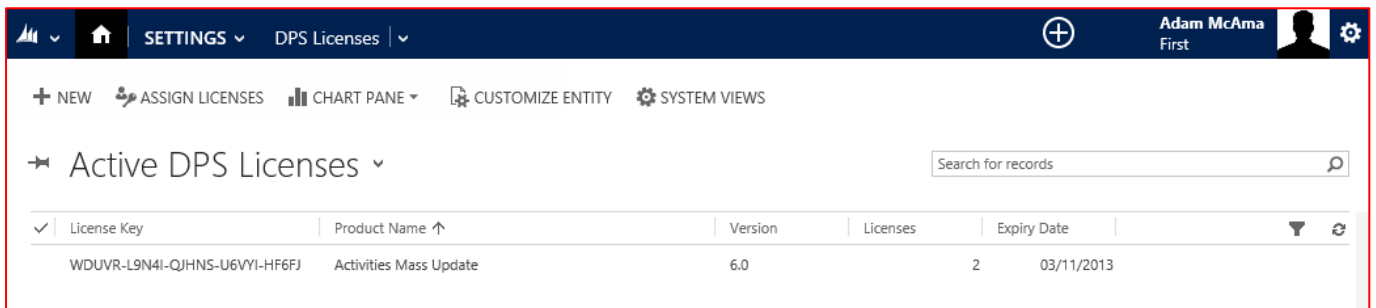
**Add License**  
Enter your DPS license key below.

Organization Name	<input type="text" value="First"/>
License Key*	<input type="text" value="52LGG-SY3UX-UYFHM-65SU9-FI97X"/>

6.0.13273.8

### 3. Verify Licences

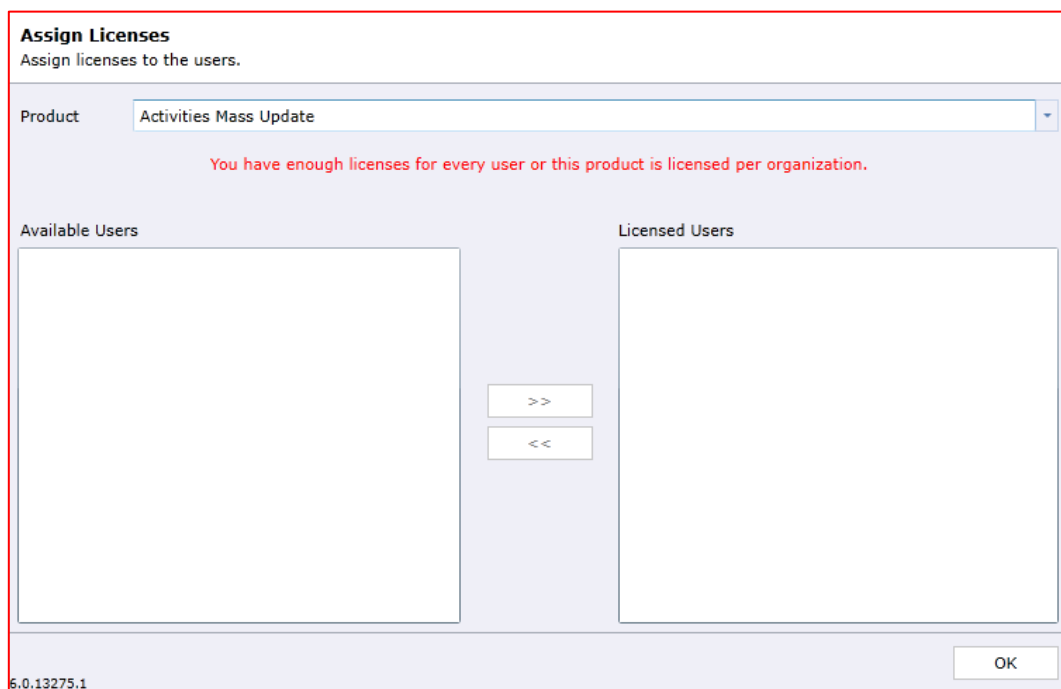
After entering a valid set of license keys verify information displayed in “Licenses” screen. You should see version and licence number for each product that you own. It may be more than one line for a single product.



License Key	Product Name	Version	Licenses	Expiry Date
WDUVR-L9N4I-QJHNS-U6VYI-HF6FJ	Activities Mass Update	6.0	2	03/11/2013

### 4. Assign Licenses to users

There is no need to assign Licenses to individual users if number of licences that you have purchased is the same or greater than number of active users in Dynamics CRM.



**Assign Licenses**  
Assign licenses to the users.

Product: Activities Mass Update

You have enough licenses for every user or this product is licensed per organization.

Available Users

Licensed Users

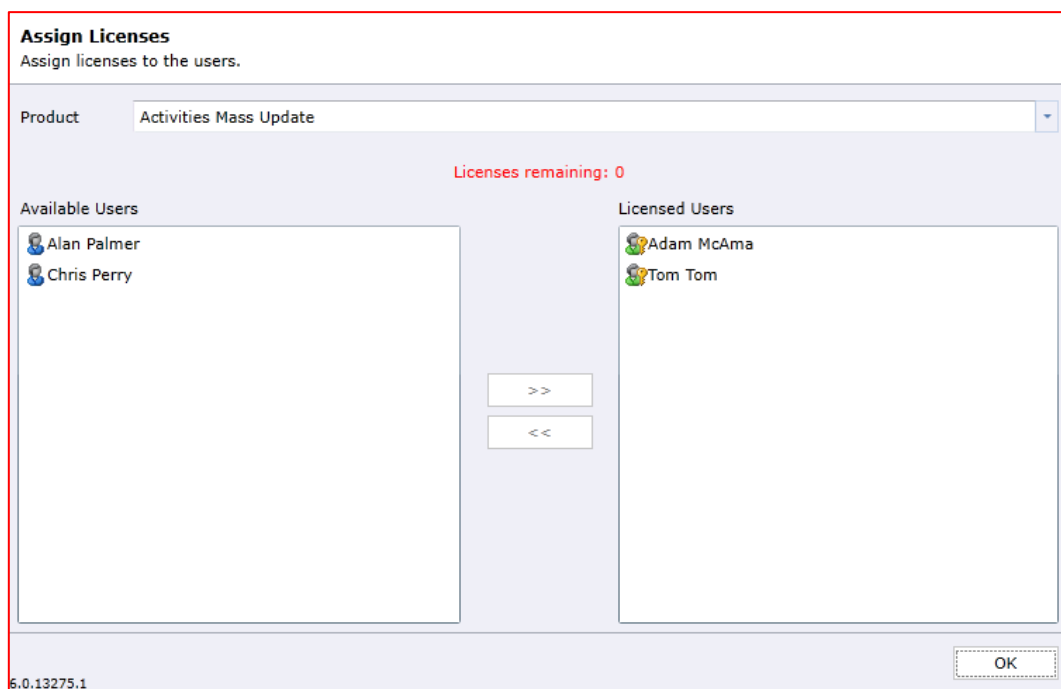
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OK

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If number of licences that you have purchased is less than number of active users use “Assign Licenses” from Command Bar to assign Licenses to individual users.

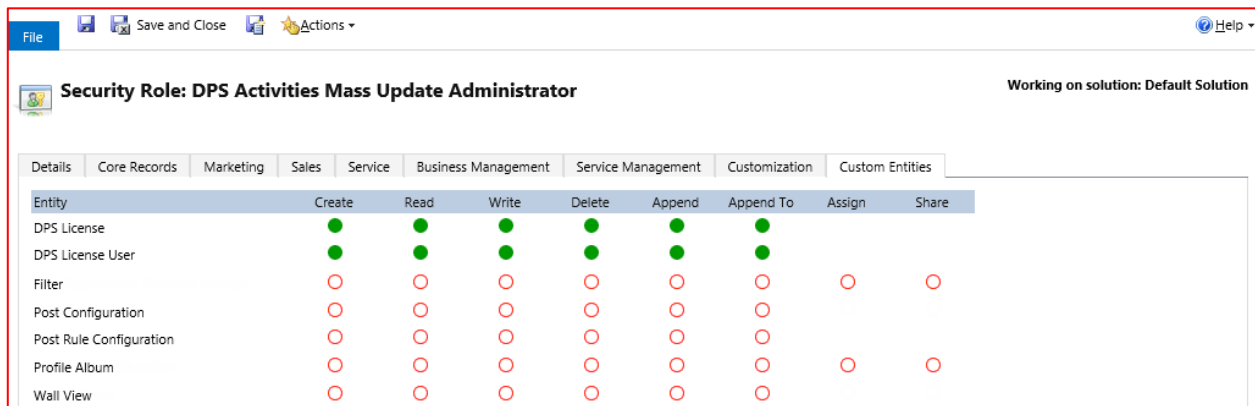


## Permissions

After installing Activities Mass Update solution two new security roles will be available in your Organization.

- DPS Activities Mass Update Administrator
- DPS Activities Mass Update User

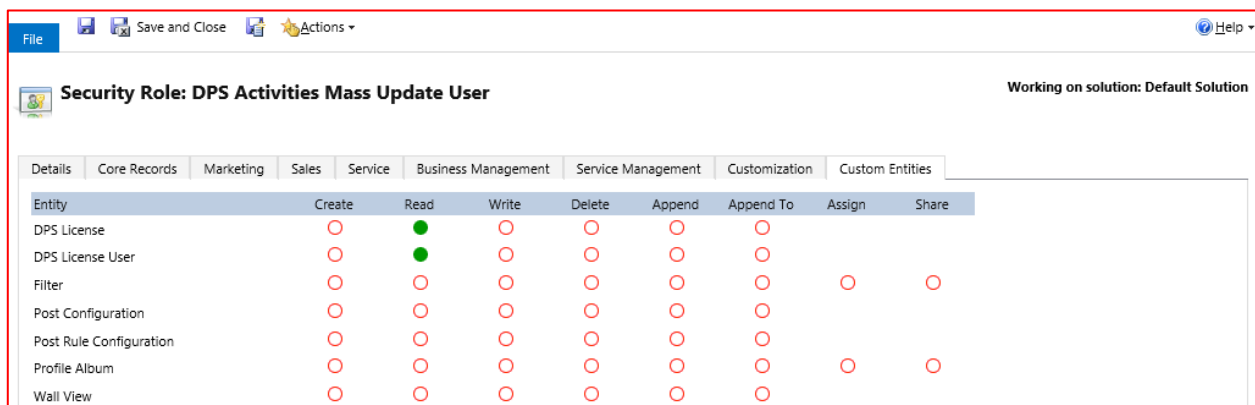
Assign appropriate roles to your Dynamics CRM users or amend their existing security roles by adding privileges included in ours.



Security Role: DPS Activities Mass Update Administrator

Working on solution: Default Solution

Entity	Create	Read	Write	Delete	Append	Append To	Assign	Share
DPS License	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>		
DPS License User	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>		
Filter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post Configuration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		
Post Rule Configuration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		
Profile Album	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wall View	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		



Security Role: DPS Activities Mass Update User

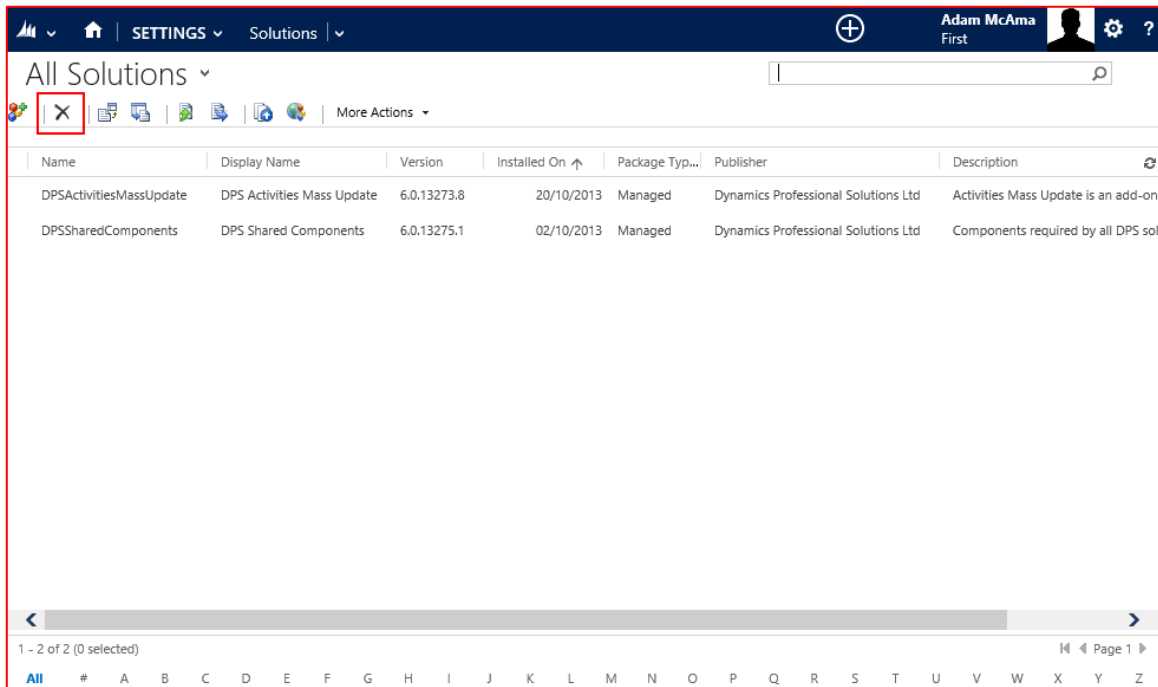
Working on solution: Default Solution

Entity	Create	Read	Write	Delete	Append	Append To	Assign	Share
DPS License	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		
DPS License User	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		
Filter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Post Configuration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		
Post Rule Configuration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		
Profile Album	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wall View	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		

# Uninstall

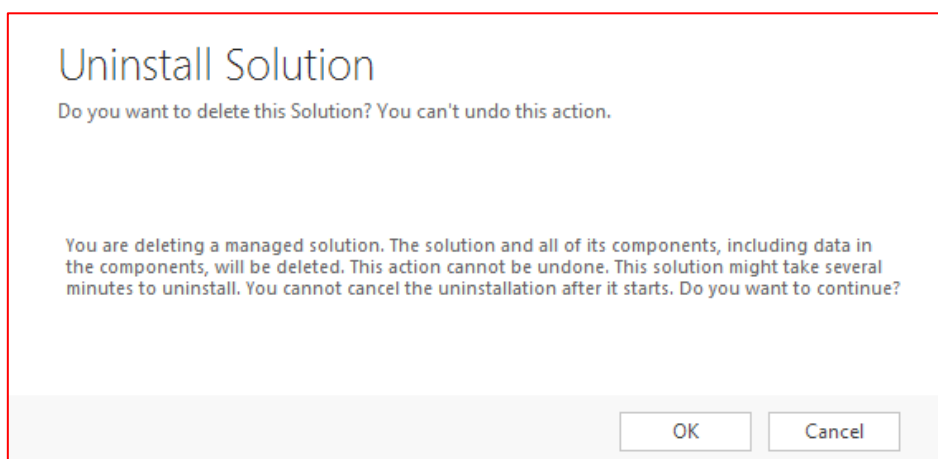
## 1. Login to Dynamics CRM and go to the Solutions in Settings Area.

Mark the solution you wish to uninstall and click delete button. Note that you will have to delete DPS Activities Mass Update first. You will not be able to delete DPS Shared Components if there is at least one DPS product still installed.



## 2. Confirm Deletion

Confirm deletion screen will open. Click OK button to delete the solution.



## ***Support***

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If you have any questions or problem with our products contact our support team. Submit your question using New Support Request Form on our Web page. A member of our support team will get in touch with you as soon as possible.

**Support:** <http://www.dynamics-pros.com/support>

**Download:** <http://www.dynamics-pros.com/downloads>

