



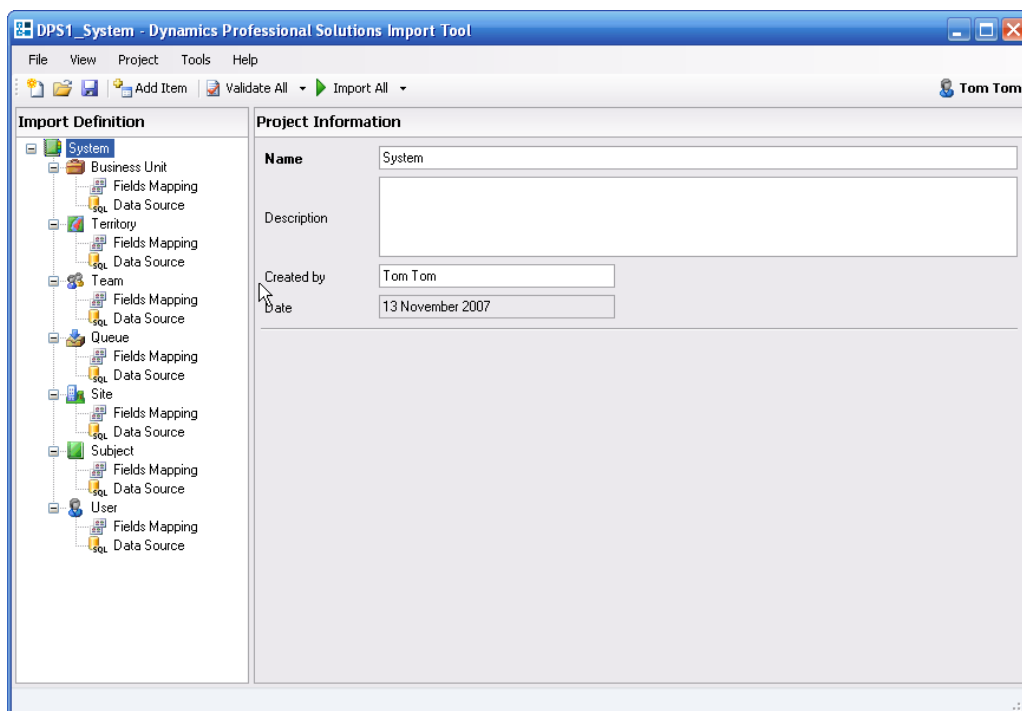
DPS Import Tool versions

Import Tool comes in two versions: **Data Migration** version and **Full** version.

Data Migration version is designed for initial data imports and will work only for 60 days. This version should help customers import essential data into Microsoft Dynamics CRM, test and make all necessary data updates at the beginning of the implementation process.

Full version is ideal for initial and on-going data imports as it has no expiration date. This is the best choice for customers that require regular updates to data stored in Microsoft Dynamics CRM, for example when price lists need to be updated regularly, new products are frequently imported.

In addition to that Import Tool is divided into 7 Modules that allow importing or updating different groups of entities. Customers that do not need to import all types of records can choose only a single module or modules that are critical for their business. Furthermore custom entities import is always included when at least one module is registered.



Below Table shows available Import Tools Modules and Dynamics CRM entities they will allow to import.

Module	Dynamics CRM Record	Dynamics CRM Entities
Customer Records	Account Address Competitor Contact Customer Relationship Lead Opportunity Relationship	account customeraddress competitor contact customerrelationship lead customeropportunityrole
Activities	Appointment E-mail Fax Letter Phone Call Task E-mail Template Service Activity Campaign Activity	appointment email fax letter phonecall task template serviceappointment campaignactivity
Product Catalog	Discount Discount List Price List Price List Item Product Product Substitute Unit Unit Group	discount discounttype pricelevel productpricelevel product productsubstitute uom uomschedule
Sales	Account Competitor Contact Document Invoice Invoice Product Lead Marketing List Marketing List Member Opportunity Opportunity Product Opportunity Relationship Order Order Product Queue Quote Quote Product Sales Literature Territory	account competitor document invoice invoicedetail lead list listmember opportunity opportunityproduct customeropportunityrole salesorder salesorderdetail queue quote quotedetail salesliterature territory

Service	Account Article Article Comment Article Template Case Case Resolution Contact Contract Contract Line Contract Template Facility/Equipment Queue Service Activity Site Subject	account kparticle kparticlecomment kparticletemplate incident incidentresolution contact contract contractdetail contracttemplate equipment queue service serviceappointment site subject
Marketing Campaigns	Account Campaign Campaign Activity Campaign Item Campaign Response Contact Lead Marketing List Marketing List Member	account campaign campaignactivity campaignitem campaignresponse contact lead list listmember
System	Business Unit Note Queue Site Subject Team Territory User	Businessunit annotation queue site subject team territory systemuser
Full version	All Above	All Above

Product Licensing

Demo Licenses

Import Tool is licensed per Organization. Download program comes with a fully functional version limited to importing or updating 5 records. There is no need for separate Evaluation License.